



March 24, 2020

The Arnts Family is committed to the health and safety of everyone. We want to reassure our employees, our customers and our vendors that we are closely monitoring the COVID 19 situation and are taking all necessary precautions to prevent the spread of the virus. Our hearts go out to our first responders and frontline healthcare workers. We appreciate the fact that they are laying their lives on the line for all of us.

As the COVID 19 situation has been unfolding, we have continued to revise our policies and procedures for doing business. We are able to utilize many of the things that we already had in place, for example our safe virtual payment system as well as our virtual privacy network that enables some of our staff to work from their homes.

We have heard our Premier's message loud and clear and intend to continue to provide supplies and services in a safe manner to our customers that are deemed to provide essential services in our community. This will be done in a paperless method with no physical contact. Contractors will be able to phone in their orders for pick up or delivery. When they arrive on site we will load them with their product in a manner that involves no physical contact. Orders that are to be delivered will be dropped on their job site with no physical contact with our drivers.

Retail customers are asked to avoid coming on our site for now. They are welcome to place orders by phone for products that can be delivered to their house with no physical contact with our drivers. The home owner must remain in their home or on their front porch when the driver arrives.

For our employees that will be continuing to work on our site (i.e. equipment operators, dispatcher, drivers) we have implemented cleaning, disinfecting and physical distancing measures. We have posted the World Health Organization's hand washing procedure above our taps in every washroom. We have been and will continue to impose strict quarantine procedures for employees who have travelled outside of the Country.

Arnts The Landscape Supplier is committed to the health and safety of everyone. As we continue to navigate the situation as it unfolds rapidly, we will continuously update and revise our policies and procedures. Please continue to check our website for updates.

We understand that fighting COVID 19 is a shared responsibility. We intend to do our part.

Stay Safe & Healthy!

Yours truly,

Michael and Ted Arnts